

FAQ (Sunday Respite Care)

Venue: Senior Care Centre 705 Serangoon Road, Singapore 328127

Time: 9 a.m. to 6 p.m.

Fee: Assessment fee for new clients: \$160 before GST; Service fee: \$180 before GST

Hotline: For more information, call 6422 1240

Q. Can I enrol my parents in this service if they already attend daycare at another centre?

Yes, you can enrol your parents even if they are currently attending daycare at another centre.

Q. Is this service funded by MOH? Can I utilize Medisave to pay for this service?

No, this is a private service and it's not eligible for Medisave payments.

Q. Is assessment compulsory?

Yes, an assessment is mandatory for all new clients. This process is important to understand their functional levels and specific care needs.

Q. How many days in advance do I need to call to make an appointment?

Please contact us at least 3 working days to schedule an appointment.

For urgent care needs, please call us to discuss the possibility of immediate assessment and admission.

Q. How much is the deposit for this service?

A deposit equivalent to 2 months of service is required. This deposit is refundable upon discharge.

Q. What are the programs for Sunday respite service?

Our Sunday respite service includes structured programs led by trained professional staff.

Programs encompass physical exercise and cognitive stimulation activities.

Meals will be provided including breakfast, lunch, and tea break.